# Jacob W. Bright

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Information Technology Manager

## C-Suite Leadership | Enterprise Systems Integration | Rapid Systems Development

### Professional Profile

Results-oriented technology leader achieving high levels of success with complex IT solutions leveraging both out of box and cutting edge technologies. Drawing upon twenty years of expertise in gathering infrastructure and application development solutions to drive business improvement and customer satisfaction.

* Provide leadership vision enterprise-wide through insightful executive leadership, steering daily operations and policy implementation using strategic thinking and decision-making.
* Known for coordinating and collaborating with internal and external partners.
* Known for building highly responsive IT groups that exceed customer response times.
* Building and leading high-performing teams to manage, implement and streamline complex IT projects.
* Lead on projects with tight budget, high expectations using the latest storage, security and communications tools.

### Core Competencies

IT Solutions: SIP-Based Architectures  Integration and Optimization  Cloud Computing Integration  ERP Solutions  Business Intelligence Solutions  Disaster Recovery Planning

Management: Strategic Planning and Management  Needs Based Analysis  Recommendation Proposal Delivery  Staff Utilization  Team Building

Security: Security Controls  Risk Assessments  SOX Testing

### Technology Leadership

**Core Molding Technologies Inc.,** Columbus, OH **2008 - present**

*Publicly traded manufacturing company that produces fiber glass reinforced parts to the OEM heavy truck and other markets.*

**Information Technology Manager**

Hired to bring companies computing infrastructure to levels capable of supporting the business. Act as the expert for C-Suite on all items concerning information technology and working to align IT goals with core business goals.

* Managing a five-person team supporting global organization that runs 24 x 7 x 365.
* Works closely with CFO on mergers and acquisitions doing due diligence on all IT related items.
* Led ERP integration of acquisition from acquisition date to system implementation in less than 8 months.
* Modernization of Disaster Recovery plan including adding yearly testing procedures.
* Modernization of wide area network using MPLS and SDWAN.
* Developed companies first Information Technology five-year road map.
* P/L responsibility for budgeting and adjusting spend based on sales levels.
* Seamless integration of new greenfield site in Mexico and transition from existing facility.

**Crane Plumbing LLC.,** Mansfield, OH **2006 – 2008**

*China products manufacturing company based in the United States distributing products via wholesale and retail outlets.*

**Senior Network and Telecommunication Manager**

Part of complete leadership change at Crane Plumbing that was brought in to turn around a failing company and regain profitability.

* Managing a seven-person infrastructure team supporting global organization that runs 24 x 7 x 365.
* Works closely with CIO on aligning company needs with infrastructure to support company turn around.
* Led network change from frame-relay to fully meshed global MPLS with VoIP telecommunication systems for twenty locations.
* Responsible for P/L line items for Infrastructure side of the IT department.
* Co-lead on ERP implementation enterprise wide that helped consolidate seven different ERP to three.
* WMS system installed in largest warehouses to utilize information systems for picking and shipping customer orders.
* Instituted team based training for Infrastructure team to have better cross-trained individuals.

**Mansfield Plumbing Products LLC.,** Perrysville, OH **2000 – 2006**

*China products manufacturing company based in the United States distributing products via wholesale and retail outlets.*

**Network Administrator**

Hired in to enhance plant and enterprise wide Infrastructure that was extremely old and under sized for the business needs.

* Managed help desk team supporting global organization that runs 24 x 7 x 365.
* Works closely with VP of IS on aligning company needs with infrastructure to support company requirements.
* Implemented first wide area network utilizing frame-relay technology.
* Developed backup strategy and performed quarterly tests of backup system.
* Pioneer in using VMWare virtual machines with EMC SAN for network server workloads.

**Mansfield Plumbing Products LLC.,** Mansfield, OH **1997 – 2000**

*Local hardware, software and services personal computer reseller.*

**Service Manager**

Managed the service department and also performed service for client computer systems.

* Created policies and procedures on how customer equipment should be taken care of when brought in for support.
* Helped retail store management make sales numbers.
* Implemented service based sales strategy for turbo upgrade kits that drove sales dollars from the service center.
* Performed onsite server and network configurations and maintenance.

### Education

M.B.A. with distinction, Information Technology Management concentration, Keller Graduate School 2016

B.S., Business Administration, graduated with Highest Honors, DeVry University 2004

### Certifications

Microsoft Certified Systems Engineer (MCSE)

Cisco Certified Network Professional (CCNP)

Certified SonicWall Security Administrator (CSSA)

Nimble Storage Engineer